



## Exhibit X.A.2 - Problem Gambling Signage

*Submit as Exhibit X. A.2. a description of signs, alerts and other information that will be available in the proposed Gaming Facility to identify resources available for those affected by gambling related problems, including the New York State Office of Alcoholism and Substance Abuse Services (OASAS) HOPEline (1-877-8-HOPENY).*

Tioga Downs management and ownership look forward to supporting the development and implementation of specific regulations governing minimum Responsible Gaming signage requirements. Such program descriptors could include:

### ***Front of the House (Patrons)***

- Each electronic gaming device will have signs attached in conspicuous locations with contrasting printing stating both the HOPEline information and a second sign stating the minimum age to participate in the use of the device. Each sign will be no smaller than 2 inches by 4 inches.
- Each table game will have a sign or placard with a responsible gaming message and the HOPEline information.
- At each entrance to the gaming floor, at a minimum bi-lingual signs of no less than 8 inches by 11 inches will state the assistance available for problem gaming. This signage shall be at a minimum in the two most frequently spoken languages in the area.
- Self-exclusion programs available to patrons will be highlighted with brochures placed at key customer touchpoints including cage/cashier, marketing operations/player club, valet and casino host work spaces.
- All patron/player marketing communications will include at a minimum a responsible gaming message accompanied by the HOPEline information. Marketing communications include direct mail, emails, websites, and special event invitations.

### ***Back of the House (Employees)***

- Signs will be placed at every time clock location to inform associates of the HOPEline and a contact person within the organization to address questions and concerns.



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- Rotating communications plans to create top of mind awareness and education including paystub messaging, employee newsletters, contests, and seminars/guest speakers.

**The following are examples of the types of signs and other materials that will be available at Tioga Downs to assist in problem gaming resource awareness.**

# WHEN IT STOPS BEING FUN



## Important Information For Gaming Patrons

**Problem gambling** describes gambling behavior that ranges from: anxiety over your gambling, to gambling behavior that disrupts or damages your families and vocational pursuits, to pathological gambling that is no longer under your control. Only you can make the decision as to whether your gambling has become a problem or not.

**Some of the signs that gambling has stopped being fun and become a problem are:**

-Thinking constantly about gambling, increasing your bets for a bigger thrill, gambling to escape your problems, chasing your losses, lying to conceal your gambling activity, financing your bets through illegal acts, jeopardizing relationships with your family and failing in your efforts to control or stop gambling.

**Problem gambling prevention educators** are available in this community and can help you clarify and understand whether your gambling has stopped being fun and become a problem.

**Persons who have crossed "over the line" and become pathological or compulsive gamblers will need help to stop their destructive behavior, it isn't a matter of will power at that point. Fortunately, this help is also available.**

This card created and sponsored by:  
**Tioga County Council on Addiction and  
Substance Abuse, Inc.**

[www.TCCASA.org](http://www.TCCASA.org)  
(607) 687-6349

## Two Questions To Ask Yourself:

Have you ever lied about how much you gamble?

**Have you ever felt the need to bet more and more money?**

Answering **YES** to either question could indicate that you have some issues with problem gambling and suggest that you might want more information or assistance. Please call or e-mail TCCASA or contact one of the other resources listed on this card.

New York is addressing the increase in problem gambling and compulsive gamblers by restructuring treatment and education services in order to make help more widely available. Prevention, education and treatment services are now available locally and regionally. The Tioga County Council on Addiction and Substance Abuse, Inc. (TCCASA) is working with these state authorities as well as with responsible gaming entities to help community members access services and get the information and education needed:

TCCASA

[www.tccasa.org](http://www.tccasa.org) OR [www.winningchoice.org](http://www.winningchoice.org)

NYS Council on Problem Gambling  
[www.nyproblemgambling.org](http://www.nyproblemgambling.org)

NYS Gambling Hotline 24 Hours a Day  
**1-877-8-HOPENY**

Gamblers Anonymous  
[www.gamblersanonymous.org](http://www.gamblersanonymous.org)

The National Council on Problem Gambling  
[www.ncpgambling.org](http://www.ncpgambling.org)

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Funding provided by Tioga Downs



**Remember, it's just a game.**

Play responsibly.

**24-Hour Problem Gambling Helpline**

If gambling is a problem for you or someone you care about,  
please call the Office of Alcoholism and Substance Abuse Services  
24-hour toll-free helpline below.

**TIOGA DOWNS LLC**

*Exhibit X.A.2.*

**請謹記，這只是一種遊戲。**

**謹慎賭博。**

**24小時沉迷賭博問題求助熱線**

如果您自己或您關心的人有沉迷賭博的問題，請致電下列酗酒及藥物濫用服務辦公室  
24小時免費求助熱線。

**Recuerde, sólomente es un juego.**

Juegue responsablemente.

**Línea De Ayuda de 24-Horas Para La Adicción Al Juego**

Si la adicción al juego es un problema para usted o alguien que le importa,  
llame a la línea de ayuda gratuita de 24-horas (abajo)  
de la Oficina de Alcoholismo y Servicios de Abuso de Sustancias.

**Ricorda: è solo un gioco.**

Gioca responsabilmente.

**Linea diretta 24 ore su 24 per dipendenze da gioco d'azzardo**

Se il gioco d'azzardo costituisce un problema per te o per una persona a te cara, mettiti in contatto  
con l'Office of Alcoholism and Substance Abuse Services (Servizio di assistenza dell'Ufficio abusi di  
sostanze alcoliche e stupefacenti) al numero verde qui di seguito, attivo 24 ore su 24:

**Это всего лишь игра.**

**Не забывайте о жизни.**

**Круглосуточная служба помощи по вопросам игровой зависимости**

Если вы или ваши близкие страдают от игровой зависимости, позвоните в Office of  
Alcoholism and Substance Abuse Services (Управление по борьбе с алкоголизмом и наркоманией).  
Бесплатную консультацию можно получить круглосуточно по телефону горячей линии.

**Sonje, se senpleman yon jwèt.**

Jwe yon fason ki Responsab.

**Liy Dirèk 24 Èdtan pa Jou pou Pwoblèm Jwèt Aza**

Si jwèt aza se yon pwoblèm pou ou oswa pou yon moun ki pwòch ou, tanpri rele liy dirèk  
Office of Alcoholism and Substance Abuse Services (Biwo Sèvis pou Abi Alkòl ak Dwòg)  
24 èdtan pa jou gratis nan nimewo kiekri anba a.

**기억하세요, 도박은 게임일 뿐입니다.**

**신중 하십시오.**

**24시간 도박 중독 헬프라인**

도박 중독으로 고민 중이거나 주변사람 중에 도박 중독자가 있다면,  
아래에 있는 알코올 중독 및 약물 남용 관리국(Office of Alcoholism and Substance Abuse Services)의  
24시간 무료 헬프라인으로 전화하십시오.

**1-877-8HOPE-NY**

**1-877-846-7369**