Exhibit X.A.1 On-Site Resources for Problem Gambling

Submit as <u>Exhibit X.A.1.</u> a description of on-site resources that will be available to those affected by gambling-related problems, including procedures for the exclusion of self-identified problem gamblers who request that they be prohibited from entering facilities throughout the State's various gaming venues.

The following assumes that the NY State Gaming Commission -- per its March 12, 2014 Release – establishes a Statewide Exclusion List, which is an initiative that Rush Street Gaming supports and that is consistent with the other jurisdictions in which RSG operates. Additionally, RSG supports the Responsible Play partnership referenced in the Commission's June 16 White Paper.

The following information will be provided, posted and available to those affected by gambling and related problems: (*This is not an all-inclusive list.*)

Casino employees will have access to handout cards which provide self-analysis for warning signs of a gambling problem. The cards will also supply patrons with a toll-free number to call for assistance regarding a gambling problem. All employees are instructed to give this card to patrons requesting assistance with problem and compulsive gambling. Printed materials on problem and compulsive gambling will be available to the general public and are maintained throughout the casino, at the cashier cage and at the player's club (Rush Rewards Center).

The casino will disseminate, through training and other means, information to its staff regarding the nature of problem and compulsive gambling, the Voluntary Self Exclusion program and casino policies concerning the identification of or assistance to persons with gambling problems. Similar training and information is provided concerning the prevention and detection of underage gambling.

All casino employees are trained during new hire orientation. All "front of house" employees and supervisor and above team members continue to complete a semi-annual refresher training course to maintain understanding of the casino policies and procedures regarding problem, compulsive and underage gambling and information pertaining to the Voluntary Self Exclusion program. The casino will look to partner with the National Association of Social Workers-New York State Chapter to regularly review problem gaming training for employees as addressed by the Responsible Play partnership to update and refresh when necessary.

Any person who inquires about self-exclusion will be referred to a Security Supervisor who will inform him/her of the Voluntary Self-Exclusion Program. After being informed of the Voluntary Self-Exclusion Program by a Security Supervisor, that person who requests to participate in the program will be referred to a representative of the statewide self-exclusion program for assistance with enrollment.

The Statewide Voluntary Self-Exclusion Program, which lists all persons who have requested that they be excluded from all New York casinos. The regulator may also generate a State Required Exclusion List, which lists persons whom the gaming regulator prohibits from all New York casinos. At a minimum, the VP or Director of Marketing will ensure that the current list of Statewide Voluntary Self-Excluded Persons is downloaded once a week and the State Required Exclusion List is checked once a week.