Cooperative Efforts

Over the last decade, Mohegan Sun has established a strong working relationship with the National Council on Compulsive Gaming and the state chapters where it has facilities. Our Chief Operating Officer, Ray Pineault, is the Treasurer of the National Council on Compulsive Gaming. Our Mohegan Sun leadership team has established a long history over the last decade of working with the Massachusetts Council on Compulsive Gambling (Massachusetts Council) and an even longer history, dating back before our premier Connecticut property opened in 1996, with the Connecticut Council. Mohegan Sun at The Concord looks forward to working closely with local providers in New York to prevent and address problem-gambling. With guidance from the New York Council on Problem Gambling, we will determine the appropriate telephone help lines, face to face referrals and use of the on-site substance abuse and mental health counseling center at our resort. Consistent with our policy, we will have materials on-site that detail our resources.

We will work in cooperation with the NY State Council on Problem Gaming and the NYS Gaming Commission (Commission) to develop informational materials, including brochures, support help taglines and self-exclusion policies and processes to make certain that patrons with gambling-related problems can find help easily and without fear of embarrassment. Our relationship with local providers will not end with referrals. We will follow up with the service providers on each self-exclusion to determine whether they have sought treatment and the length of time they continued treatment so that we can include this information in our statistical feedback to the NY State Council on Problem Gambling and, if requested, to the Commission.

Promote Public Service Messaging and State Education

Through partnering with the NY State Council on Problem Gambling, we will continue to advocate public education on responsible gambling. This partnership also has the unique opportunity to help devise education for our youth by including an understanding of problem gambling in our state mandated curriculum just as it now educates on the signs and dangers of drug and alcohol addictions. Attachment X.A.6.1 is an award from the Massachusetts Council to Mohegan Sun Massachusetts for our work combating compulsive gaming.

Counseling Services

MSC will provide complimentary space for an independent substance abuse and mental health counseling service in a manner determined by the Commission. We look forward to working with this independent service to establish processes, coordinate referrals, establish support and promote understanding and dignity for patrons who exhibit problem or compulsive behaviors. MSC recognizes that individuals seeking help sometimes face embarrassment and a loss of self-esteem making it difficult to seek assistance. Toward that end, we pledge to work with the Commission and the independent health and counseling service to ensure visibility, yet encourage success by providing space in the most appropriate but discreet manner.