Commitment to train employees and annual reinforcement training

Prior to beginning their assigned duties, all new employees will spend one hour in classroom lecture with sole and specific dedication to the issues of compulsive and problem gambling, the prohibition of underage gambling, the prohibition of gambling by intoxicated patrons, and the identification and ejection of excluded and self-excluded persons. All employees will spend one hour annually in reinforcement training with sole and specific dedication to the issues of compulsive and problem gambling, the prohibition of underage gambling, the prohibition of gambling by intoxicated patrons, and the identification and ejection of excluded and self-excluded persons. Alcoholic beverage service staff and appropriate supervisory staff from the Security and Food and Beverage Departments will be trained in the responsible alcoholic beverage service policies and procedures.

This Employee training on problem gambling is outlines more in depth in the Compulsive and Problem Gambling Plan (Attachment X.A.1.1). Attachments X.A.1.2 and X.A.3.1 are also examples of PowerPoint presentations used for our current employee training on problem gambling which we will incorporate in the training at Mohegan Sun at The Concord.