

## **Exhibit VIII.C.8.b (Proposed Business Center Facilities):**

*Submit as Exhibit VIII.C.8.b. a description of any proposed business center facilities.*

In order for The Hudson Valley Casino and Resort to be a successful business and leisure hotel focused on delivering a high quality guest experience, the property will offer business center services to anticipate the desires of each guest segment. This is critical to both our strategic plan of exceeding the needs and expectations of each and every customer as well as our positioning as an upper upscale resort.

Business centers today have evolved into a new type of hospitality product given our more advanced use of technology and the support required for today's travelers. Business services have been addressed for both critical segments:

- Independent business guests requiring assistance
- Group and meetings guests requiring different and often times more significant support

Hudson Valley Casino and Resort will facilitate business services via both a self-service model as well as a full-service program facilitated through The Conference Center convention services team. For the individual (business and leisure), kiosks will be implemented in the property to assist with travel planning, printing, boarding pass documentation, internet surfing, checking email, and other highly used services. These tools are available 24 hours per day and are interactive and guest-friendly. In addition, guests today are looking to stay connected at all times and thus our facilities are designed with Wi-Fi capabilities in our lobby, meetings space and hotel rooms to meet this need.

For the more significant business center needs, our full service Conference Center team will be available to support every guest. From high-volume printing and binding, computer and AV rentals, and internet and T1 deployment, to menu and meeting setup planning, attendee registration management, and even full level conference operation support, our team will be available to provide both logistical and guest service back-up on every level and wherever needed.

The success of our guests' meeting, business trip and even leisure stay is critical and we intend to ensure that these specific needs are met without exception.