Gaming Commission Approves Four Platform Providers and Operators to Commence Mobile Sports Wagering

The NYS Gaming Commission announced today that four licensed Mobile Sports Wagering Operators - Caesars Sportsbook, DraftKings, FanDuel, and Rush Street Interactive – have satisfied all statutory and regulatory requirements necessary to accept and process mobile sports wagering activity and have been approved to commence operations with launch effective no earlier than Saturday, January 8, 2022 at 9 a.m. Eastern Standard Time. After that effective date, each licensee (Caesars Sportsbook, DraftKings, FanDuel, and Rush Street Interactive) will determine when to accept wagers, based upon its business capabilities and readiness.

The remaining five conditionally licensed Mobile Sports Wagering Operators continue to work towards satisfying statutory and regulatory requirements necessary to launch and will be approved on a rolling basis when requirements are met.

For convenience, the Mobile Sports Wagering Customer Service Information contact numbers and email addresses for each of the approved licensees follows:

BetRivers: NYsupport@betrivers.com or (855) 728-5566
Caesars Sportsbook: support-ny@caesarssportbook.com or (855) 474-0606
DraftKings: sportsbook@draftkings.com
FanDuel: sportsbook@fanduel.com