Exhibit VIII.C.6.c (Plans to Differentiate Casino):

Submit as Exhibit VIII.C.6.c. a description of any particular efforts (e.g., design, operations, and/or marketing) that are planned to differentiate the casino from competitors and to maximize the potential of the market.

Hudson Valley Casino & Resort's business plan is multi-faceted. Generating sustainably strong revenues requires an integrated approach that involves Design and Construction, Marketing, Operations, Team Member Culture (hiring and training), Customer Satisfaction, and Community Involvement. Hudson Valley Casino & Resort's principals have substantial experience as new entrants into both new and mature gaming markets and an outstanding record of success in generating above-market revenue. As a new entrant, each of our affiliated properties has successfully achieved revenues to become the market leader (Chicago area in Illinois and Pittsburgh area) or an enhanced competitive position that far exceeds its fair share of gaming revenue (Philadelphia, PA).

Design and Construction

Hudson Valley Casino & Resort will be a first-rate facility which will offer great dining, entertainment and hospitality features to supplement and enhance customers' experiences at the casino. Not only will the property provide a range of food & beverage venues and hotel, it also will contain a banquet facility, meeting rooms and a day spa. These new venues will attract gaming and non-gaming customers – small to medium-sized business groups, private parties, entertainment customers not just from the immediate area but also from other parts of the region. They will provide a diverse array of jobs, and will further diversify the local economy.

Rush Street Gaming ("RSG") has a proven track record of designing and constructing properties with quality finish levels and non-gaming amenities that distinguish it in the market. The property will be aesthetically integrated into the community and designed to be LEED certified or better. The development has been designed to be sensitive to and enhance the waterfront and adjacent planned harbor. Further, in order to improve the customer experience, the property will incorporate easy ingress/egress, clear pathways, good sight lines, and helpful signage. Please refer to other exhibits in this RFA response for a more detailed description of the program and facility.

Marketing

To ensure a successful opening, RSG affiliated casinos conduct detailed demographic studies to develop comprehensive media and marketing plans and understand where their customers will be coming from. Hudson Valley Casino & Resort intends to follow this blueprint and additionally leverage the current data concerning New York residents and their visitation patterns to casinos in neighboring states to help identify where Hudson Valley Casino & Resort's facility needs to target its resources.

Once operations commence, RSG's primary revenue growth strategy has been first to rapidly build a customer database via targeted and strategic acquisition programs, where customers can receive free slot play, prizes, and be eligible for enticing rewards for signing up. RSG affiliated casinos also target customers already in the market and playing at competitors by matching their loyalty card level that they have attained elsewhere. Additionally, properties send compelling offers to their customers based primarily on theoretical win, but in some cases varying the offer by geographic location and frequency of visits to ensure that they a) are not over-reinvesting but b) are giving extra incentives to customers who live in "battleground areas" of relatively equal drive time between themselves and their competitor(s).

RSG and its property marketing teams also conduct awareness studies and focus groups to look at market penetration, intent to visit and other key indicators on both quantitative and qualitative bases to ensure that they tailor their promotions to customers based on theoretical win, frequency, and



geography. RSG affiliated properties generate regular reports that look at customer segmentation based on age, geography, theoretical win, gender, etc. and measure changes in customer spend and visitation to ensure that they are continuously improving marketing efforts, gaming product, and non-gaming amenities.

The bedrock of RSG loyalty marketing is "Rush Rewards" - a program that offers customers various perquisites for their play and for increasing their loyalty. Customers reaching the highest tier earn additional entries in sweepstakes, are eligible for exclusive promotions and events, get higher food and other discounts in dining outlets, have special lines reserved just for them at the cage and players club, and at certain giveaways. They also receive personalized service from hosts, and access to a private lounge area.

Operations

RSG affiliated properties pride themselves on hiring a strong and experienced executive team that understands our company culture but also invests in learning the local area and integrating themselves into the community.

RSG affiliated casinos believe it is essential to establish themselves as important contributors to the community. All RSG affiliated casinos partner with their respective community through participation in local events and sponsorships of local professional sport teams, entertainment, and tourist attractions. RSG affiliated casinos leverage their locations near local attractions through a variety of sponsorships and partnerships. In addition, senior management of all properties serve on a variety of local boards engaged in promoting travel and tourism, as well as business development. Casino team members participate in a variety of charitable events, and the casinos donate funds to support worthy causes. Please see Attachment "A" for examples of community involvement, sponsorships and partnerships.

Team Member Culture and Customer Satisfaction

Our management teams focus on providing outstanding customer service and a superior work environment. In fact, of the management team's bonus is based on customer service and team member satisfaction improvement.

For customer service, RSG properties measure dozens of customer interactions, track service improvement, and reward both team members and management for delivering continuous improvement in customer service. Team members at our other affiliated casinos can earn up to \$600 per year in service bonuses and can also earn and redeem points for prizes and merchandise through our Inspired Service Ace Rewards program for delivering great customer service interactions.

Additionally, management is heavily incented to provide a great work environment and continuously improve team member satisfaction. To this end, our properties take great care to ensure that their team members enjoy competitive benefits and excellent working conditions. RSG properties provide outstanding training, educational, wellness and financial programs, as shown in Attachment "B". Further, the executive team at all three properties lead regular interactive meetings for all employees at which the executive team provides updates on property performance, upcoming events and new developments.

All of our executives have an open door policy and our General Managers, department heads and managers, all conduct round tables, focus groups, Q&A sessions and other interactive sessions where team members have an opportunity to engage directly with senior leadership, ask questions and give feedback/suggestions.



Results

Our results have been outstanding in each of our markets:

- Rivers Casino in Pittsburgh opened with slot market share just above 42% in the first several months of operations and has increased it to over 56% based on the last six months of operations, and has been the market leader every month since November of 2010. Rivers Casino has been the table game market leader every month since table games opened in July of 2010 with a market share generally in the high 60% to high 70% range. Rivers Casino currently has over people in its database.
- SugarHouse Casino in Philadelphia has had the highest win per table per day of any property in the state since its opening in September 2010 and (excluding the small resort casinos) has had the highest slot win per unit per day since August 2011. SugarHouse's database is currently over customers.
- In Des Plaines, Rivers Casino has been the market leader by more than a 2:1 margin over its nearest Illinois competitor in both slots and table games since opening. Rivers Casino's database is currently over customers. Rivers success has continued unabated into 2014. In 2013, Rivers was the only Chicagoland casino to show gaming revenue growth and through April 2014 Rivers revenue is up 1.0% while the Chicago market is down 8.7%.

RSG believes these strategies to be highly sustainable and are specifically designed to maximize long-term performance. In fact, each property is successful and has improved market share over time. The strategies are sustainable because they offer customers better value for their loyalty and offers rewards tailored to their level of play. RSG's focus on customer service is also a strategy tailored to long-term success, as over the long-run, RSG believes that customers will increase their loyalty to a casino that offers superior service.

Awards

As a measure of RSG's success, each casino has won numerous awards from a wide range of different groups. Please see Attachment "C" for a list of awards and recognitions each casino has received. Among many honors, in Pittsburgh, Rivers Casino has been named Best Overall Gaming Resort by Casino Player Magazine for four years in a row and has taken home 116 "Best Of" awards since opening in 2009. It was named Best Overall Casino by Strictly Slots Magazine four years in a row. It has also won numerous community awards including awards for outstanding employer.

SugarHouse Casino was named the best place to work in 2012, 2013, and 2014 by the Philadelphia Business Journal in the "extra-large" employer category, and has been honored as a "Top 20" place to work for three years in a row. SugarHouse was also named a top workplace by the Philadelphia Inquirer for three consecutive years and has been honored with many community service awards by various local groups. General Manager, Wendy Hamilton, was named one of the top 40 business leaders in Philadelphia under the age of 40 by the Philadelphia Business Journal (2011), and Mary Cheeks, SugarHouse and Rivers Pittsburgh's CFO was honored by the Philadelphia Tribune in its "Women on the Move" special publication (2011). Also, Rose Cook, SugarHouse Casino's VP of Gaming, was selected as a "Top in Ops" award winner by Casino Enterprise Management (2012).

Rivers Casino in Des Plaines was named by the Chicago Tribune one of Chicago's Top 20 workplaces in 2012 and 2013 and Best Casino in 2012 by the Chicago Reader. It also is the first LEED Certified Gold casino in the world and received the 2012 Chicago Commercial Real Estate Special Achievement Award and Chicago Building Congress 2012 Merit Award – New Construction Suburbs. It also has received a large number of awards and recognitions by various community groups that it has served since its opening.



Exhibit VIII.C.6.c. - Attachment "A" - Community Involvement, Sponsorships and Partnerships at RSG Affiliated Properties February 2014

Community Involvement and Sponsorships

Des Plaines Food Festival Chicago Blackhawks Chicago Cubs Chicago White Sox LGBT Festival Des Plaines Summer Fling Northalsted Market Days Des Plaines Chamber of Commerce Crush in Old Town Green Tie Ball Susan G. Komen Links and Laces Gateway Green Leukemia & Lymphoma Society Special Kids Network Cystic Fibrosis Chicago Aids Alzheimer Association Habitat for Humanity Cara Program Open-Books, Franciscan Shelter and A Just Harvest Lincoln Park Shelter New Hope Apartments Cristo Rey Scholarships Good Will Industries Compass to Care Americans w/ Diabetes Association

Rivers Casino - Des Plaines Greater North Michigan Avenue Association Ravenswood Shelter Des Plaines History Museum HISELA Chicagoland Chamber of Commerce Urban Land Institute Rainbow Hospice Chicago Police Memorial Foundation American Cancer Society FLKS/ROX/NSLC Skate with Bob SOS Children's Villages Illinois Special Olympics of Illinois Teaching Tolerance The Arts of Life The Center for Concern The Civic Federation The Jason McKie Foundation The Outreach Foundation University of Illinois Scholarshin Management Chicago Sky Cares Maine West High School Oakton Community College Arthritis Foundation Prostate Cancer Big Rig Books Illinois Black Chamber of Commerce Belmont Village Chicago Rotary Club Grounds for Life Soup Kitchen

Des Plaines School District Maine West High School Anixter Center Aguinas Literacy Center Chicago Youth Center Triton College Life Span Mercy Home Refugee One Latino Summit Anti-Defamation League Maryville Academy Des Plaines Chamber of Commerce Inspiration Corporation Intonation Music Workshop Marwen Foundation Our Lady of Destiny Peace Corner Youth Center Chicago Blood Cancer Foundation Des Plaines Youth Club Frishie Senior Center Daniel J. Corkery Partners in Adult Education St. Zachary Notre Dame High School District 62 Albany Park Community Center American Lung Association Harner College Revelation Golf - Veterans Organization San Lucas Soup Kitchen

Mummer's Parade - title sponsor
Penn's Landing (Zity of Philadelphia New Year's Eve Fireworks
Philadelphia Police / 26th Police District (e.g., Fallen Hero event)
Police Athletic League of Philadelphia
Philadelphia Flyers
The Merrell Mud Run - benefits Charity Operation Gratitude
Philadelphia XFinity Live
Greater Philadelphia Tourism and Marketing Corporation
Philadelphia Tourism and Marketing Corporation
Philadelphia Visitors Center
Columbus Day Parade
Polith American Parade
Philly Beer Fest
The Broad Street Mar Run - benefits American Cancer Society
WIP Wing Bowl

New Horizons

Orchard Village Senior Living

Epilepsy Foundation

Pan African Association

WIP Wing Bowl Sunday OUT! Q-Fest Pride Day-Outfest Philadelphia's Green Legion St. Patrick's Day Parade SugarHouse Casino
Concerts in the Park at Rittenhouse Square
Four Asian shows (Chinese and Vietnamese) in 2013
Six golf tournaments in 2013
Southeast Asian Dragon Boat Festival
Chinese dinner sponsorships at Ocean City Chinese Rest / Joy Tsin Lau
PHL Welcomes U
Philadelphia Auto Show
Philadelphia Flower Show

Susan G. Komen For The Cure
Crohns & Colltis Foundation of America
Philadelphia Opportunities Industrial Center
Congreso de Latinos Unidos
Black Pearl Chamber Orchestra
Philadelphia Convention and Visitors Bureau
Delaware County Women Against Rape
AIDS Fund
Citizens Crime Commission of the Delaware Valley
Philadelphia Home Show

Fashion Week

Rivers Casino - Pittsburgh

Greater Pittsburgh Literacy Council

Philabundance (Food Bank) Donated 200 turkeys to 15 community organizations SugarHouse Casino / Fishtown Action Holiday Party Philadelphia Veterans Multi-Service and Education Center USO of Pennsylvania and Southern New Jersey Greater Philadelphia Chamber of Commerce YP Event Philadelphia Business Journal 40 under 40 Reunion Party Penn Treaty Special Services District African American Chamber of Commerce Greater Philadelphia Hispanic Chamber of Commerce Delaware River Waterfront Corporation Philadelphia NAACP Council on Compulsive Gambling in Pennsylvania South Philly Pizza Olympics Marine Corps Law Enforcement Foundation African-American Museum of Philadelphlia Forum of Executive Women Jimmy Rollins Family Foundation Active America China Summit

Pittsburgh Charities

ACHIEVA African American Chamber of Commerce Allegheny Cleanways Allegheny Co WWII Memoria Allegheny General Hospital Allegheny YMCA Alzheimer's and Other Related American Foundation for Suicide Prevention American Red Cross ASSET August Wilson Center Brightwood Civic Group Carnegie Library of Pittsburgh Catholic Charities Catholic Youth Association of Pittsburgh, Inc. Children's Hospital of Pittsburgh Foundation City of Pittsburgh Parks & Recreation Council on Compulsive Gambling Dollar Energy Warmathon Elks Lodge and Rox Music Academy Friends of the Riverfront Greater Pittsburgh Auto Dealer Foundation

Greater Pittsburgh Food Bank

Habitat for Humanity - ReStore Heinz Field Rib Festival Hill House Association Holy Family Foundation Jerome Bettis Foundation Jewish Family and Children Services Little Italy Days Manchester Bidwell Corporation Manchester Citizens Corporation Mario Lemieux Foundation Mon Valley Initiative National MS Society Northshore Community Alliance Northside Chamber of Commerce Northside Community Northside Leadership Conference OC Tanner Recognition Office of Vocational Rehabilitation PG Charities Pittsburgh Auto Show

Pittsburgh Magazine Pittsburgh Parks Conservancy Pittsburgh Penguins Pittsburgh Pirates Pittsburgh Pride (LGBT event) Pittsburgh Steelers Pittsburgh Vintage Grand Prix POISE Foundation Riverlife Sherwin Williams (Paint for Home Remodeling - North Side) Skal International Pittsburgh Southside Rotary Susan G. Komen The Brockton Group The Pittsburgh Project Three Rivers Regatta Tree Pittsburgh Urban League of Greater Pittsburgh Western PA MSDC

YMCA of Greater Pittsburgh



Exhibit VIII.C.6.c. - Attachment "A" - Community Involvement, Sponsorships and Partnerships at RSG Affiliated Properties February 2014

Partnerships

		Rivers Casino - Des Plaines
Hotels:	Restaurants and clubs:	Universities:
Hilton Garden Inn O'Hare	Hugo's Frog Bar & Chop House	Kendall College
Hyatt Regency O'Hare		
Hvatt Rosemont		

Courtyard Marriott Hotels: Salons: Restaurants and clubs: Hyatt Penn's Landing Angle Natural Beauty Skin Care Harbor Seaford Garden Yakitori Boy Doubletree Hotel Toppers Spa Sunny Beauty Salon Banana Leaf Paradiso Four Points by Sheraton Mustard Greens Agua Fours Seasons Philadelphia Bistro La Minette Rising Tide Hilton Garden Inn Sporting events: Bisrto Romano Hotel Monaco Independence Park Hotel Season tickets for Flyers, Eagles, Phillies, Chart House Saloon Sampan and Sixer's Chima Loews Hotel Concerts at Wells Fargo Center China Gourmet Ming Inc Smith and Wolinsky Le Me'ridien Philadelphia Spasso Lu's Gourmet Camden Riversharks Cuba Libre Omni Hotel at Independence Park D'Angelos D & D Restaurant Hotel Palomar Travel, fitness and golf: Ocean City The Sofitel Philadelphia Scotland Run Golf Course Pagoda Sheraton Philadelphia Society Hill Marriot Airport Hibachi Joy Tsin Lau Tai Lake Ralph's City Fitness Liberty Travel Penn's View Hotel Jade Harbor Capital Grille Automative and limo: Giorgio On Pine Red Kings 2 Restaurant Jewelers: Park Avenue Limo Guest Counts Ristorante Panorama Steven Singer Jewelers Kens Seafood Secrets Limo Shraga Global Limo La Veranda Tango Uher Whisper The Palm Trolley Works Moshulu Enterprise Car Share Barb's Harley Cycles The American Bus Association

Hotels: Hyatt Place - Airport Cambria Suites - Consol Hyatt Place - Cranberry Clarion - Greentree Hyatt Place - North Shore Comfort Inn - McKnight Rd Hyatt Regency - Airport Comfort Inn - Monroeville Inn at the Mexican War Streets Comfort Inn - RIDC Park MainStay Suites Marriott City Center - Downtown Courtyard by Marriott - Downtown Courtyard by Marriott - Settlers Ridge Marriott Pittsburgh - Airport Marriott Pittsburgh North - Cranberry Woods Courtyard by Marriott - Waterfront Crowne Plaza - South Hills Paradore Hotel Days Inn - Airport Days Inn - Banksville Road Quality Suites Hotel Red Roof Inn Airport Doubletree - Downtown Renaissance Hotel Doubletree - Greentree Residence Inn - Cranberry Doubletree - University Blvd Residence Inn - North Shore Residence Inn Robinson - Airport Embassy Suites - Airport Four Points Sheraton Shady Side Inn Grammy Roses B&B Sheraton Pittsburgh - Airport Sheraton Station Square Springhill Suites - Bakery Square Hampton Inn - Airport Hampton Inn - Cranberry Hampton Inn - Greentree Springhill Suites - North Shore Hampton Inn - McKnight Road Springhill Suites - Pgh Mills Springhill Suites - South Side Springhill Suites - Airport Hampton Inn - Monroeville Hampton Inn - Smallman Holiday Inn Express - Bridgeville Super 8 - Mars

The Doubletree Hotel - Downtown The Fairmont Hotel - Downtown

The Westin Hotel - Downtown

The Westin Hotel - Downtown
The Wyndham Grand Hotel - Downtown

The Priory Hotel

Holiday Inn Express - Waterfront

Holiday Inn Express - Cranberry Holiday Inn Express - Greentree

Holiday Inn Express - South Side

La Quinta Inn Hyatt Hotel - North Shore Rivers Casino - Pittsburgh
Transportation and parking:
Cardello Parking
hore
Kail Parking
ort
Lenzer Transportation
Air Streets
Pittsburgh Transportation
Pittsburgh Transportation
Pittsburgh Transportation
Regency Transportation
Other:
Carnegie Science Center
Pittsburgh Sports League
Root Sports
Ross Park Mail/Simon Malls
Stage AE

berry
Airport
Ai



Exhibit VIII.C.6.c (Training, Educational, Wellness and Financial Programs for Team Members at RSG Casinos)

RSG casinos offer a variety of training, educational, wellness and financial programs designed to provide team members the tools, support, and resources for both their personal and family well-being. Each RSG casino implements a customized program of employee benefits and programs that meet both the market and community needs.

For example, Rivers Casino in Des Plaines offers the following programs:

Training

RSG Leadership

Multiple modules providing key skills to supervisor & above team members.

New Hire Orientation

Introduction to Rivers Casino - basic policies, procedures & culture. 2-day intensive introduction to property culture and general expectations/information.

ServSafe Alcohol Training

A 3-year certification class for all servers of alcohol. Class covers alcohol and its effect on the body, recognizing intoxication signs, intervention techniques, and alcohol laws.

30-Day CS Training

Class to help deliver exceptional customer service. All new hires return for this follow-up training program.

Responsible Gaming

Educates team members as to how to recognize self-excluded patrons, individuals with gambling problems, and what to do in difficult situations.

Sexual Harassment

How to handle situations and to whom to report issues.

Excel

Basic functions (spreadsheets, tables, functions, add/subtract); design of class currently in progress.

Basic Microsoft Outlook

How to use email properly, send Outlook invites, calendar functions; design of class currently in progress.

Forklift Training

How to operate a seated forklift (certification).

Bloodborne Pathogen

Proper cleaning and disposing of bodily fluids.

Lockout/Tagout

Training that ensures dangerous machines are properly shut off and not started again prior to the completion of maintenance or service work.

Fire Safety Training

What to do in the case of a fire, who to report to, fire exits.



Performance Management

Progressive counseling, coaching & developing team members.

Interviewing Skills

Introduction & instruction on behavioral interviewing and application to Rivers Casino employment process; included in this is refresher training on our Predictive Index Survey (behavioral applicant analysis that all candidates take).

Financial

CARE Fund

Team members in good standing and have been with the company for 6 months that have experienced hardship may apply for financial support/loans; maximum award up to \$5,000.

401K Match

Team members eligible to participate in a 401K program will receive a 100% match from Rivers Casino on the first 3% of their paycheck contributed to their 401K, and a 50% match on the next 2%.

Volunteer Program

Team members can receive up to \$50 per year for completing 8 hours of approved volunteer service.

Flexible Spending Accounts

Eligible team members can take advantage of the pre-tax benefits of Health Care, Dependent Care, and Transit Reimbursement Accounts.

Educational

Scholarship Fund

Team members who are students or have dependents in school may apply to the scholarship program. Awards range from \$2,500 to the full cost of the educational program based on criteria and submitted form and essays. Rivers Casino in aggregate awards \$250,000 per year.

Tuition Reimbursement

Team members in school and who have been employed for a year may apply for tuition reimbursement. Payout is up to \$5,000 per year and is based on grade received for approved classes.

Wellness

Fitness Allowance

Team members who attend the gym at least 10 times per month will receive up to \$50 per month for gym reimbursement.

Care 24

Team members with UHC Health Insurance can call the Care24 hotline for 24/7 counseling needs.

Health Benefits

Full-time employees are eligible to enroll themselves and qualifying dependents on their Medical, Dental and/or Vision coverages. In addition, Long Term Disability and Life and Accidental Death & Dismemberment coverages are provided at no cost to eligible team members, while short term disability is provided to salaried team members and available on a voluntary basis for hourly staff.



Exhibit VIII.C.6.c (Awards and Recognition)

Rivers Casino - Des Plaines (Awards/Recognitions)

2 years in a row as Chicago's "Best Casino", Chicago Reader

2 years in a row as Chicago's "Top Workplace", Chicago Tribune

2 years in a row winner of the City of Des Plaines' "Corporate Community Partnership Award," Des Plaines Chamber of Commerce & Industry

November 2013, Chicago's Top Workplaces, Chicago Tribune

Large Employer Category

November 2013, Awards for Best F&B Venues in Chicago Area, Casino Player Magazine

- Mian was voted the #1 Best Asian Restaurant
- Coffee Spot was voted #1 Best Coffee Shop
- Canopy was voted #1 Best Pizza
- Flipt Burgers was voted #1 Best Late Night Dining
- Cube was voted #1 Best Nightclub
- Lotus was voted #1 Best Lounge and #1 Best After Hours Spot

September 2013, Bronze Star Sponsor, HISLEA

• In sincere appreciation of your proven commitment and continued support of HISLEA's mission, vision, and values; through your generous donations and dedicated efforts to help provide service and programs to the Latino Community

June 2013, Best of Chicago Reader's Pick - "Best Casino - 2013", Chicago Reader

June 2013, Award of Merit - Rivers Casino Parking Structure, 2013 International Parking Institute Award of Excellence

June 2013, Best After-Hours Nightlife off the Blue Line, Chicago Reader

April 2013, Many Voices. One Vision Award, refugeeONE

• In recognition of River's Casino support and focus to bring the dignity of work to refugees

April 2013, Working Together to help Students Succeed, Des Plaines School District 62

• For your outstanding dedication and commitment to the students, staff and Community at Community Consolidated School District 62

2013, Community Enhancement Recognition Award, Des Plaines Chamber of Commerce & Industry

January 2013, Corporate Partner of the Year, Cystic Fibrosis Foundation

January 2013, Outstanding Community Partners, Leukemia & Lymphoma Society

November 2012, Chicago's Top Workplaces, Chicago Tribune

• Large Employer Category

June 2012, Best of Chicago Reader's Pick - "Best Casino - 2012", Chicago Reader

March 2012, LEED Gold Certification, US Green Building Council

• First LEED Gold Certified casino in the world



March 2012, Special Achievement of the Year, Chicago Commercial Real Estate

February 2012, Certification of Recognition, American Culinary Federation, Chicago Chefs of Cuisine Association, Inc.

November 2012, Special Recognition, Latino Summit of 2012

2012, Merit Award - New Construction in Suburbs (Chicago Building Congress)

2012, HOSPY Award, Best LEED-CI, Commercial Interior, Klai Juba , Hospitality Industry Network

2011, Diamond Level Award, Self-Help Closet & Pantry of Des Plaines

2011, Community Enhancement, Des Plaines Chamber of Commerce & Industry

SugarHouse Casino (Awards/Recognitions)

3 years in a row on Philadelphia's "Best Places to Work (Extra-Large Company Category)", Philadelphia Business Journal

3 years in a row on Philadelphia's "Top Workplaces (Large Company Category)", Philly.com

3 years in a row on Philadelphia's "Top Tourist Attractions", Philadelphia Business Journal

2 years in a row as Philadelphia's "Top Casinos", Philadelphia Business Journal

January 2014, Mummer's Museum Leadership Award

2014, Corporate Award, International Association of Jewish Vocational Services (IAJVS)

2014, Employer of Distinction, Welcoming Center for New Pennsylvanians

2014, Top Workplaces - 7th Place, The Philadelphia Inquirer

November 2013, 2013 Advancing Women Company Award Philadelphia Business Journal & Forum of Executive Women

November 2013, Row Home Blue Sapphire Award

October 2013, Best Places to Work, Philadelphia Business Journal
• Silver - Extra Large Employer Category

Silver Extra Large Employer Category

October 2013, Strictly Business - Business Leadership, JEVS Human Services

March 2013, Top Workplaces - 5th Place, The Philadelphia Inquirer

2013, Ranked 22 of 25 Most Charitable Givers in 2011, Philadelphia Business Journal Corporate Philanthropy Awards

2013, Top Casino - Ranked 4 of 16, Philadelphia Business Journal

2013, Top Tourist Attraction - Ranked 2 of 25, Philadelphia Business Journal

January 2013, Local Business of the Year Award, AOH Division 51



October 2012, Best Places to Work, Philadelphia Business Journal

• Gold - Extra-Large Employer Category

September 2012, Firefighters Friend - Local 22 Appreciation Award, IAFF Local 22

Appreciation Award for SugarHouse Casino's support for Local 22's 911 Memorial

August 2012, Rising Star Award, Susan G. Komen for the Cure, Philadelphia Affiliate

• In appreciation for SugarHouse Casino's commitment and team fundraising efforts for the 2012 Race for the Cure

April 2012, Community Partnership Award, Community Integrated Services, "CIS"

• CIS trains, develops and places individuals with disabilities in the workforce. Presented the Community Partnership Award for SugarHouse's commitment to employ, train and mentor individuals with disabilities. CIS supports the team member and SugarHouse by providing a Work Coach to assist with the employment experience

March 2012, Top Workplaces - 16th Place, The Philadelphia Inquirer

2012, Top Casino - Ranked 8 of 16, Philadelphia Business Journal

2012, Top Tourist Attraction - Ranked 2 of 25, Philadelphia Business Journal

November 2011, Survivors' Fund Special Recognition Award, Fraternal Order of Police, Lodge 5

Appreciation Award for SugarHouse Casino's support of the FOP Survivors' Fund

October 2011, Best Places to Work, Philadelphia Business Journal

• Bronze - Extra-Large Employer Category

August 2011, Pink Heart Award, Susan G. Komen for the Cure, Philadelphia Affiliate

• In appreciation for SugarHouse Casino's commitment and team fundraising efforts for the 2011 Race for the Cure

2011, Recognition for continued support and partnership, Community Integrated Services (CIS)

May 2011, Award of Excellence, Employment 1st PA

• Employment 1st, adopted by the Pennsylvania Office of Developmental Programs is a national movement towards employment as the FIRST option and preferred outcome for people with disabilities, rather than segregated options. Nominated by CIS at the 12th Employment Supports Symposium in recognition of SugarHouse Casino's exemplary efforts in support of individuals with disabilities on the job.

2011, Merit Award (The Illuminating Engineering Society of North America)

2011, Top Tourist Attraction - Ranked 10 of 25, Philadelphia Business Journal

Rivers Casino - Pittsburgh (Awards/Recognitions)

5 years in a row as Pittsburgh's "Top 20 Largest Pittsburgh-Area Entertainment Venues", Pittsburgh Business Times

2 years in a row as Pittsburgh's "Top Tri-State Casinos", Pittsburgh Business Times

2 years in a row as Pittsburgh's "Top 50 Largest Pittsburgh-Area Employers", Pittsburgh Business Times

3 years in a row as "Readers' Choice: Best Casino", Pittsburgh Tribune-Review



- 2 years in a row as the winner of the "Award of Excellence: Andrew's Steak and Seafood", Wine Enthusiast Magazine
- 2014, Top 20 Largest Pittsburgh-Area Entertainment Venues, Pittsburgh Business Times
- 2014, Top 5 Tri-State Casinos, Pittsburgh Business Times
- 2014, Reader's Choice "Best Casino 2014", Pittsburgh Tribune -Review
- 2014, Award of Excellence: Andrew's Steak and Seafood, Wine Enthusiast Magazine
- 2014, Recognition for Partnership, Mario Lemieux Foundation
- 2013, Top 20 Largest Pittsburgh-Area Entertainment Venues, Pittsburgh Business Times
- 2013, Top 5 Tri-State Casinos, Pittsburgh Business Times
- 2013, Top 50 Largest Pittsburgh-Area Employers, Pittsburgh Business Times
- 2013, Reader's Choice "Best Casino 2013", Pittsburgh Tribune -Review
- 2013, Award of Excellence: Andrew's Steak and Seafood, Wine Enthusiast Magazine
- 2013, "Pink" Awareness Campaign & Fundraiser Recognition, Susan G. Komen for the Cure
- 2013, Community Champion Award, NorthSide/NorthShore Chamber of Commerce
- 2013, Business Recognition Award, PA Department of Labor Office of Vocational Rehabilitation

2013, Casino Player Magazine

- Best Overall Gaming Resort
- Best Blackjack
- Best Buffet, Grand View Buffet
- Best Casino
- Best Comps
- Best Craps
- Best Dealers
- Best Desserts, Andrew's Steak & Seafood
- Best Happy Hour, Drum Bar
- Best Lounge, Levels
- Best Pizza, West End Cafe
- Best Players Club
- Best Poker Tournaments
- Best Promotions
- Best Reel Slots
- Best Romantic Restaurant, Andrew's Steak & Seafood
- Best Roulette
- Best Seafood, Andrew's Steak & Seafood
- Best Service
- Best Sports Bar, Wheelhouse Bar & Grill
- Best Steakhouse, Andrew's Steak & Seafood
- Best Table Game Tournaments
- Best Video Slots
- Best View, Andrew's Steak & Seafood
- Casino Where You Feel Luckiest
- Casino with Best Twitter Feed



- Casino with Best Website
- Live Poker

2013, Strictly Slots Magazine

- Best Casino for \$.50 Slots
- Best Casino for \$5+ Slots
- Best Casino for Dollar Slots
- Best Casino for Nickel Slots
- Best Casino for Penny Slots
- Best Casino for Progressive Slots
- Best Casino for Reel Slots
- Best Casino for Quarter Slots
- Best Casino for Video Poker
- Best Casino for Video Slots
- Best Comps
- Best Overall Casino
- Best Players Club Lounge
- Best Slot Club
- Best Slot Club Promotions
- Best Variety of Slots
- Casino Where You Feel Luckiest
- 2012, Top 20 Largest Pittsburgh-Area Entertainment Venues, Pittsburgh Business Times
- 2012, Top 50 Largest Pittsburgh-Area Employers, Pittsburgh Business Times
- 2012, Reader's Choice "Best Casino 2012", Pittsburgh Tribune -Review
- 2012, Best of the Burgh: Best Place to Roll the Dice, Pittsburgh Magazine
- 2012, Admiral Award, Greater Pittsburgh Regatta
- 2012, "Pink" Awareness Campaign & Fundraiser Recognition, Susan G. Komen for the Cure
- 2012, Tourism Partner Award, Visit Pittsburgh
- 2012, Honor Award, American Society of Landscape Architects, PA/DE Chapter

2012, Casino Player Magazine

- Best Overall Gaming Resort
- Best Bar/Lounge, Spiral Bar
- Best Blackjack
- Best Buffet, Grand View Buffet
- Best Casino
- Best Coffee Shop, West End Café
- Best Craps
- Best Dealers
- Best Entertainment
- Best Italian, CIAO
- Best Live Poker
- Best Nightclub, Levels
- Best Poker Tournaments
- Best Reel Slots
- Best Roulette
- Best Seafood, Andrew's Steak & Seafood
- Best Steakhouse, Andrew's Steak & Seafood



- Best Table Game Tournaments
- Best Video Slots
- Best Video Poker
- Casino Where You Feel Luckiest

2012, Strictly Slots Magazine

- Best Overall Casino
- Best \$.50 Slots
- Best \$5+ Slots
- Best Casino for Progressive Slots
- Best Casino for Reel Slots
- Best Casino for Video Slots
- Best Casino for Video Poker
- Best Comps
- Best Dollar Slots
- Best High-End Slot Area
- Best Nickel Slots
- Best Penny Slots
- Best Players Club Lounge
- Best Quarter Slots
- Best Slot Club
- Best Slot Club Promotions
- Best Variety of Slots
- Casino Where You Feel Luckiest
- 2011, Top 20 Largest Pittsburgh-Area Entertainment Venues, Pittsburgh Business Times
- 2011, Diner's Choice Award, OpenTable
- 2011, Recognition for Partnership, Mario Lemieux Foundation
- 2011, Outstanding Employer, Mon Valley Initiative

2011, Casino Player Magazine

- Best Overall Gaming Resort
- Best Bar/Lounge, Spiral Bar
- Best Buffet, Grand View Buffet
- Best Casino
- Best Coffee Shop, West End Café
- Best Comps/Free Play
- Best Concerts
- Best Nightclub, Drum Bar
- Best Overall Entertainment
- Best Promotions
- Best Reel Slots
- Best Steakhouse, Andrews Steak & Seafood
- Best Video Poker
- Best Video Slots
- Casino You Feel Luckiest

2011, Strictly Slots Magazine

- Best Overall Casino
- Best Buffet, Grand View Buffet
- Best Coffee Shop, West End Café
- Best Entertainment
- Best High-End Slot Area



- Best High-End Slot Lounge
- Best Nickel Slots
- Best Progressive Slots
- Best Reel Slots
- Best Slot Club Promotions
- Best Steakhouse, Andrew's Steak and Seafood
- Best Video Slots
- Casino Where you Feel Luckiest

2010, Top 20 Largest Pittsburgh-Area Entertainment Venues, Pittsburgh Business Times

2010, Recognition for Partnership, Mario Lemieux Foundation

2010, Casino Player Magazine

- Best Overall Gaming Resort
- Best Casino
- Best Players Club
- Casino Where You Feel Luckiest
- Best Bar/Lounge, Spiral Bar
- Best Nightclub, Drum Bar
- Best Steakhouse, Andrew's Steak & Seafood
- Best Buffet, Grand View Buffet
- Best Service
- Best Reel Slots
- Best Video Poker
- Best Promotions
- Best Overall Entertainment

2010, Strictly Slots Magazine

- Best Overall Casino
- Best \$5+ Slots
- Best Bar/Lounge, Drum Bar
- Best Buffet, Grand View Buffet
- Best Cashback
- Best Coffee Shop, West End Café
- Best Comps
- Best Entertainment
- Best Nickel Slots
- Best Penny Slots
- Best Progressive Slots
- Best Quarter Slots
- Best Reel Slots
- Best Steakhouse, Andrew's Steak and Seafood
- Best Variety of Slots
- Best Video Poker
- Best Video Slots
- Casino Where You Feel Luckiest
- Most Innovative Slot Floor

